

# FOOD PRODUCTION & PATISSERIE-II (FY BSc. HS)

Academic year 2020-2021

INTERNAL EXAMINATION (MARCH 2021)

Class : FY

Branch : BSc. HS

Semester : II

Subject : FOOD PRODUCTION & PATISSERIE-II

Course Code: USHO201

Total marks : 20

Time : 1:00 pm - 1:30 pm

Duration: 30 minutes

☐ \* Required

1. Email address \*

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2. Full Name \*

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☐ Roll No. \*

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4. Class and Department \*

*Mark only one oval.*

☐ FY BSc. HS

5. Semester \*

*Mark only one oval.*

☐ II

10. Which one of the following is a Crustacean \*

*Mark only one oval.*

☐ Pomfret

☐ Crab

☐ Salmon

☐ Trout

11. The white colored ring around the yolk to keep it in the center of the egg is called \*

*Mark only one oval.*

☐ Shell

☐ Yolk

☐ Albumen

☐ Chalazae

12. There are how many breast, thigh, and drumstick in one whole chicken \*

*Mark only one oval.*

☐ 1

☐ 4

☐ 6

☐ 2

13. The most commonly used rice for making biryani is \*

*Mark only one oval.*

☐ durum rice

☐ Basmati rice

☐ Kolam rice

☐ Ukda rice

18. The raw material used for cheese making is \*

*Mark only one oval.*

- ☐ Oil
- ☐ Water
- ☐ Stock
- ☐ Milk

19. Fat that is obtained from pork or pig is called \*

*Mark only one oval.*

- ☐ Suet
- ☐ Lard
- ☐ Oil
- ☐ Plant fat

20. Cocoa beans while processing breaks down into cocoa solids and \_\_\_\_\_ \*

*Mark only one oval.*

- ☐ Liquids
- ☐ Sugar
- ☐ Waste
- ☐ Cocoa Butter

21. Gluten is present in which of the following ingredients \*

*Mark only one oval.*

- ☐ Flour
- ☐ Water
- ☐ Yeast
- ☐ Salt

26. What is eggs of the salmon fish called \*

*Mark only one oval.*

☐ Salmon Roe

☐ Salmon Eggs

☐ Lobster roe

☐ Eggs

27. Noodle type pasta \*

*Mark only one oval.*

☐ Spaghetti

☐ Maggi

☐ Penne

☐ Fusilli

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# Food and Beverage Service II (FY BSc. HS)

Academic year 2020-2021

INTERNAL EXAMINATION (MARCH 2021)

Class : FY

Branch : BSc. HS

Semester : II

Subject : Food And Beverage Service II

Course Code: USH0202

Total marks : 20

Time : 11:00 - 11:30 am

Duration: 30 minutes

\* Required

1. Email address \*

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2. Full Name \*

---

3. Roll No. \*

---

4. Class and Department \*

*Mark only one oval.*

☐ FY BSc. HS

5. Semester \*

*Mark only one oval.*

☐ II

10. French term for "CARD OF THE DAY". \*

*Mark only one oval.*

- ☐ Californian Menu
- ☐ Carte du jour
- ☐ Cyclic Menu
- ☐ Set Menu

11. Menu to keep children occupied by providing them some sort of activity. \*

*Mark only one oval.*

- ☐ Cyclic Menu
- ☐ Set Menu
- ☐ Californian Menu
- ☐ Children Menu

12. Items which reflect a particular geographical area & may be traditional in terms of design. \*

*Mark only one oval.*

- ☐ Cyclic Menu
- ☐ Carte du jour
- ☐ Set Menu
- ☐ Ethnic Menu

13. French term for "Plate of the day". \*

*Mark only one oval.*

- ☐ Californian Menu
- ☐ Plat du Jour
- ☐ Carte du jour
- ☐ Set Menu



18. Which is the national soup of England? \*

*Mark only one oval.*

- ☐ Minestrone
- ☐ French Onion Soup
- ☐ Chowder
- ☐ Oxtail

19. Which is the 16th Course in French Classical menu? \*

*Mark only one oval.*

- ☐ Entremets
- ☐ Desserts
- ☐ Café
- ☐ Savoury

20. Which is the 15th Course in French Classical menu? \*

*Mark only one oval.*

- ☐ Entremets
- ☐ Desserts
- ☐ Café
- ☐ Fromage

21. Which is the 14th Course in French Classical menu? \*

*Mark only one oval.*

- ☐ Savoury
- ☐ Desserts
- ☐ Café
- ☐ Roti

26. Example of Dessert \*

*Mark only one oval.*

- ☐ Fruits
- ☐ Almond Cheese Cake
- ☐ Dry fruit Bownie
- ☐ Apple Pie

27. Noodle type pasta \*

*Mark only one oval.*

- ☐ Spaghetti
- ☐ Maggi
- ☐ Penne
- ☐ Fusilli

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# Front Office II (FY BSc. HS)

Academic year 2020-2021

INTERNAL EXAMINATION (MARCH 2021)

Class : FY

Branch : BSc. HS

Semester : II

Subject : Front Office II

Course Code: USHO203

Total marks : 20

Time : 11:00 - 11:30 am

Duration: 30 minutes

\* Required

1. Email address \*

---

2. Full Name \*

---

3. Roll No. \*

---

4. Class and Department \*

*Mark only one oval.*

☐ FY BSc. HS

5. Semester \*

*Mark only one oval.*

☐ II



10. An agency that deals with many products such as hotel reservations, car rentals, travel arrangements, tour operations, airline reservations, railway bookings etc. \*

*Mark only one oval.*

- ☐ Intersell Agencies
- ☐ Global Distribution System
- ☐ Travel agents
- ☐ Airlines

11. ....is a world wide computerized reservation network, which is used as a single point of access for reserving hotel rooms, airline seats, car rentals \*

*Mark only one oval.*

- ☐ Global Distribution System
- ☐ Travel agents
- ☐ Airlines
- ☐ Government sectors

12. Hotels offer special rates and signs a contract with airlines for their layover passengers and Crew..... \*

*Mark only one oval.*

- ☐ Government sectors
- ☐ Global Distribution System
- ☐ Airlines
- ☐ Intersell Agencies

13. The guest can make a hotel reservation as per their requirements from the comforts of their house/office through an internet site..... \*

*Mark only one oval.*

- ☐ Written mode communication
- ☐ Tentative reservation
- ☐ Hotel Website
- ☐ Waitlisted reservation



18. .... is a reservation that the guest makes on a tentative basis for particular stay dates \*

*Mark only one oval.*

- ☐ Waitlisted reservation
- ☐ Confirmed reservation
- ☐ Guaranteed Reservation
- ☐ Tentative reservation

19. .... reservation is wait listed when the requested category of room is not available for the requested dates. \*

*Mark only one oval.*

- ☐ Waitlisted reservation
- ☐ Confirmed reservation
- ☐ Guaranteed Reservation
- ☐ Prepayment

20. This requires the guest to make an advance payment (part or full as per the policy of the hotel). \*

*Mark only one oval.*

- ☐ Guaranteed Reservation
- ☐ Prepayment.
- ☐ Contractual Agreement
- ☐ Travel Agency

21. A hotel may have a contract with an individual or a company for providing guaranteed reservations called..... \*

*Mark only one oval.*

- ☐ Contractual Agreement
- ☐ Travel Agency
- ☐ Prepayment
- ☐ Corporate House

26. ....a daily diary is kept, in which the reservationist lists all arrivals due on a particular day \*

*Mark only one oval.*

- ☐ Diary  
☐ Automated  
☐ Whitney  
☐ Manual

27. .... reservation systems are computerized reservation systems that are used to store and retrieve room status information and conduct transactions \*

*Mark only one oval.*

- ☐ Manual  
☐ Diary  
☐ Automated  
☐ Whitney

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# House Keeping II (FY BSc. HS)

Academic year 2020-2021

INTERNAL EXAMINATION (MARCH 2021)

Class : FY

Branch : BSc. HS

Semester : II

Subject : House Keeping II

Course Code: USH0204

Total marks : 20

Time : 1:00pm - 1:30pm

Duration: 30 minutes

\* Required

1. Email address \*

---

2. Full Name \*

---

3. Roll No. \*

---

4. Class and Department \*

13. *Mark only one oval.*

☐ FY BSc. HS

5. Semester \*

*Mark only one oval.*

☐ II

18. This process uses a 175-1500 rpm floor machine..... \*

*Mark only one oval.*

- ☐ Polishing
- ☐ Burnishing
- ☐ Spray buffing
- ☐ Stripping

19. This is the method in which soil and stains are removed from textiles in a non-aqueous medium..... \*

*Mark only one oval.*

- ☐ Dry-cleaning
- ☐ Spray buffing
- ☐ Stripping
- ☐ Laundering

20. Following Dirty Dozens need to consider while cleaning \*

*Mark only one oval.*

- ☐ Top of the door edges and ceiling
- ☐ Bed making
- ☐ Dusting
- ☐ Bathroom cleaning

21. These, as the term implies, are routine tasks carried out on a weekly basis \*

*Mark only one oval.*

- ☐ Periodic tasks
- ☐ Weekly tasks
- ☐ Daily tasks
- ☐ Hourly

26. Following Dirty Dozens need to consider while cleaning \*

Mark only one oval.

☐ Bed making

☐ Dusting

☐ Air-conditioning ducts and diffuser grills

☐ Bathroom cleaning

27. Following Dirty Dozens need to consider while cleaning \*

Mark only one oval.

☐ Bed making

☐ Dusting

☐ Bathroom cleaning

☐ Rare surface of doors

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# COMMUNICATION SKILLS - II (FY BSc. HS)

Academic year 2020-2021

INTERNAL EXAMINATION (MARCH 2021)

Class : FY

Branch : BSc. HS

Semester : II

Subject : COMMUNICATION SKILLS - II

Course Code: USHO206

Total marks : 20

Time : 1:00pm - 1:30pm

Duration: 30 minutes

\* Required

1. Email address \*

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2. Full Name \*

---

3. Roll No. \*

---

4. Class and Department \*

*Mark only one oval.*

☐ FY BSc. HS

5. Semester \*

*Mark only one oval.*

☐ II



10. 6 :00 pm. Answer the following question in French Quelle heure est- il ? Il est.. \*

*Mark only one oval.*

- ☐ Dix heures du soir
- ☐ Six heures du matin
- ☐ Dix heures du matin
- ☐ Six heures du soir

11. The time is 3. 45 . Which of the following is incorrect? \*

*Mark only one oval.*

- ☐ Il est trois heures quarante-cinq
- ☐ Il est trois heures et trois quarts
- ☐ Il est trois heures et quart
- ☐ Il est quatre heures moins quart.

12. It is 4.45 . Answer the following question in French Quelle heure est- il ? Il est.. \*

*Mark only one oval.*

- ☐ Quatre heures quarante – quinze
- ☐ Quatre heures quarante-cinq
- ☐ Quarante heures quarante-cinq
- ☐ Quinze heures quinze

13. It is 2.15 Quelle heure est- il ? Il est.. \*

*Mark only one oval.*

- ☐ Douze heures trente
- ☐ Douze heures et demie
- ☐ Deux heures et quart
- ☐ Deux heures et demie

18. Communication is derived from the Latin word "Communis" which means \*

*Mark only one oval.*

- ☐ common ground
- ☐ communicable disease
- ☐ common problem
- ☐ commotion

19. Which of the following definitions of 'communication' in 'Communication Skills' is incorrect? \*

*Mark only one oval.*

- ☐ Communication is the process by which information is transmitted.
- ☐ Communication is the exchange of facts.
- ☐ Communication is a process of transmitting feelings.
- ☐ Communication means creating chaos.

20. The sender of a message, \*

*Mark only one oval.*

- ☐ decodes a message
- ☐ encodes a message
- ☐ is a channel of communication
- ☐ is the feedback of communication cycle

21. The receiver of the message \*

*Mark only one oval.*

- ☐ decodes a message
- ☐ encodes a message
- ☐ is a channel of communication
- ☐ is the medium of communication.

26. Which of the following is not a Verbal Communication? \*

*Mark only one oval.*

- ☐ Advising
- ☐ Counselling
- ☐ Graphs
- ☐ Debating

27. Which of the following is not Non – verbal communication? \*

*Mark only one oval.*

- ☐ graphics
- ☐ picture
- ☐ email
- ☐ chart

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# PRINCIPLES OF HOTEL ACCOUNTANCY (FY BSc. HS)

Academic year 2020-2021

INTERNAL EXAMINATION (MARCH 2021)

Class : FY

Branch : BSc. HS

Semester : II

Subject : PRINCIPLES OF HOTEL ACCOUNTANCY

Course Code: USHO207

Total marks : 20

Time : 1:00pm - 1:30pm

Duration: 30 minutes

Required

1. Email address \*

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2. Full Name \*

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3. Roll No. \*

---

4. Class and Department \*

*Mark only one oval.*

☐ FY BSc. HS

5. Semester \*

*Mark only one oval.*

☐ II

10. The supply of goods or services in exchange of money between two parties is known as \*

*Mark only one oval.*

- ☐ Goods transactions
- ☐ Service transactions
- ☐ Business transactions
- ☐ Credit transactions

11. The owner of the business is called \*

*Mark only one oval.*

- ☐ Proprietorship
- ☐ Ownership
- ☐ Industrialist
- ☐ Proprietor

12. Assets, which have physical existence, are called \*

*Mark only one oval.*

- ☐ Tangible Assets
- ☐ Intangible Assets
- ☐ Quick Assets
- ☐ Current Assets

13. The discount calculated on list price of goods is called \*

*Mark only one oval.*

- ☐ Cash Discount
- ☐ Rebate
- ☐ Trade Discount
- ☐ Sales Discount



18. The two most common specialized fields of accounting in practice are? \*

*Mark only one oval.*

- ☐ Environmental accounting and financial accounting
- ☐ Managerial accounting and financial accounting
- ☐ Managerial accounting and tax accounting
- ☐ Financial accounting and accounting systems

19. AAA stands for? \*

*Mark only one oval.*

- ☐ American accounting agency
- ☐ American accounting association
- ☐ Asian accounting association
- ☐ Australian accounting association

20. Which of the following provides information about the financial information's, obligations and activities on the economic entity that is intended for use primarily by external decision makers? \*

*Mark only one oval.*

- ☐ Management accounting
- ☐ Financial accounting
- ☐ Tax accounting
- ☐ Environmental accounting

21. How many approaches accounting has? \*

*Mark only one oval.*

- ☐ One
- ☐ Two
- ☐ Three
- ☐ Four



26. The unfavorable balance of Profit and Loss account should be \*

*Mark only one oval.*

- ☐ Subtracted from liabilities
- ☐ Subtracted from capital
- ☐ Subtracted from current assets
- ☐ Added in liabilities

27. Bookkeeping provides the: \*

*Mark only one oval.*

- ☐ Primary information
- ☐ Secondary information
- ☐ Final information
- ☐ Ledger information

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# Principles of Management (FY BSc. HS)

Academic year 2020-2021

INTERNAL EXAMINATION (MARCH 2021)

Class : FY

Branch : BSc. HS

Semester : II

Subject : Principles of Management

Course Code: USH0208

Total marks : 20

Time : 11:00 am - 11:30 am

Duration: 30 minutes

\* Required

1. Email address \*

---

2. Full Name \*

---

3. Roll No. \*

---

4. Class and Department \*

*Mark only one oval.*

☐ FY BSc. HS

5. Semester \*

*Mark only one oval.*

☐ II

10. Henry Fayol's principles are the following except..... \*

*Mark only one oval.*

- ☐ Division of Work-
- ☐ Authority and Responsibility-
- ☐ Discipline-
- ☐ Honest

11. Henry Fayol's principles are the following except..... \*

*Mark only one oval.*

- ☐ Punctuate
- ☐ Subordination of Individual Interest-
- ☐ Remuneration-
- ☐ Centralization-

12. Henry Fayol's principles are the following except..... \*

*Mark only one oval.*

- ☐ Stability-
- ☐ Initiative-
- ☐ Educated
- ☐ Esprit de Corps

13. Top level is also called as..... \*

*Mark only one oval.*

- ☐ Higher level
- ☐ Administrative level
- ☐ Executory
- ☐ Supervisory

18. Following are the functions of the management except..... \*

Mark only one oval.

- ☐ Planning
- ☐ Organizing
- ☐ Commanding
- ☐ Focusing

19. ....is the function of the management which means looking ahead. \*

Mark only one oval.

- ☐ Coordinating
- ☐ Controlling
- ☐ Hard working
- ☐ Planning

20. An can only function well if it is well-organized is..... \*

Mark only one oval.

- ☐ organization
- ☐ Commanding
- ☐ Focusing
- ☐ Hard working

21. ....therefore aims at stimulating motivation and discipline within the group dynamics. \*

Mark only one oval.

- ☐ Commanding
- ☐ Focusing
- ☐ Coordination
- ☐ Hard working

26. ....is the final step of the process that ensures the receiver has received the message and interpreted it correctly as it was intended by the sender. \*

*Mark only one oval.*

- ☐ The receiver
- ☐ Encoding
- ☐ The Feedback
- ☐ Coordination

27. Process of Planning is except..... \*

*Mark only one oval.*

- ☐ Determination of Objectives
- ☐ Development of planning premises.
- ☐ Receiver receives the information
- ☐ Determination of alternative courses

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